

ISS International Company Credo

We are a community of professionals whose activity is based on the belief that systems and both human and organizational values are interdependent. We get behind our stakeholders at every level, ranging from individuals to organizations.

Our policy, as professionals, is expediting processes by which human beings and human systems live and work together for their mutual benefit and well-being. Our practice is based on a widely shared learning and discovery process aimed at improve the quality of life of people and their productivity, not only in the organizations they serve, but also in the society.

We believe that human beings and human systems are interdependent economically, politically, socially, culturally and spiritually. Our practice is grounded in this vision and in the values strictly connected, among which there are: respect for human dignity, integrity, and worth; freedom, choice, and responsibility; justice and fundamental human rights; compassion; authenticity, openness, and honesty; learning, growth, and empowerment; understanding and respecting differences; cooperation, collaboration, trust, diversity, and community; excellence, effectiveness, and efficiency; democracy, meaningful participation, and appropriate decision-making; and synergy, harmony, and peace. Even in the simplicity of your ordinary work, in the monotonous details of each day, we have to find the secret, which is hidden from so many, of something great and new: Love

Besides we believe that our effectiveness as a professionals requires a widely shared commitment and a behaviour in accordance with certain moral-ethical guidelines. For this reason we always put our values into practice whenever we work, with: Responsibility to Self - acting with integrity and being true to ourselves, striving continually for self-knowledge and personal growth, developing and maintaining our individual competence and establishing cooperative relations with other professionals to expand our cultural awareness, practicing our competence, culture, and experience in providing services and using techniques; Responsibility to Clients, conducting any professional activity, program or relationship in ways that are honest, responsible, and appropriately open; and finally Social Responsibility, with sensitivity to the fact that our recommendations and actions may alter the well-being of people within our client systems and within the larger systems of which they are subsystems.

Giuseppe Bellantoni
Managing Director

